



# Quality Policy

**The Vision of the Quartz Corp is to become a major, reliable, sustainable and long term player in Quartz (HPQ and Other) and Feldspar markets with world leading quality.** This will be done by utilizing our unique mineral deposits in Norway and in Spruce Pine, USA in combination with our world class technology and competence, and by constantly seeking to improve upon them. We are committed to provide solutions meeting the needs of our customers and strategic partners. We will do this through the “5C’s” reflecting our **core values**.

- **Compliance**-Through proactive health, safety, and environmental work, compliance with all public laws, rules, regulations, and commitment to an effective quality management system, we will create a healthy work environment and meet all quality/regulatory requirements.
- **Customer Expectations**- Our products reflect our commitment to meet or exceed our customer’s needs, delivered on time, and in full. Our customer focus reflects our constant interest to build technical dialogue so that we may progress together.
- **Competitive Advantage**- We recognize our commitment to quality is what gives us our competitive advantage.
- **Continuous Improvement**- Through empowered employees, focus on sustainability, and tireless drive, we can make a difference.
- **Community**-Through environmental stewardship and service, we are able to make our communities a better place for our neighbors, our employees, and their families.

The summation of our core values reflect our drive to provide exceptional care in serving our customers, communities, and profitable growth for our shareholders.



Thomas Guillaume - CEO



Jae Ahn – Quality Director